

LIMITED WARRANTY

KZCO, inc. will warranty all new actuators sold against defective material and/or workmanship for a period of **ONE YEAR** (Factory rebuilt actuators carry a 90 day warranty) from the date of registered purchase. Any defective part will be repaired or replaced at KZCO's option, at no charge, providing the customer returns the defective unit to KZCO (pre-paid) along with a factory issued Return Authorization Number and briefly describes the problem. **This warranty does not apply to valves to which the actuator is mounted to unless the valve leaks or is otherwise defective when new. This warranty does not apply if the product has been damaged by improper installation, neglect, accident, misuse, or as a result of service or modification by other than an authorized KZCO service center.** All costs of removing and re-installing the product are the customer's responsibility. KZCO will not pay for shipping charges incurred in sending the defective product from the customer to KZCO, but will pay for standard ground UPS return shipment. This warranty is expressly in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on the part of KZCO. In no event shall KZCO be liable for any direct, incidental, or consequential damages of any nature, or losses or expenses resulting from any defective product or the use of any product. The repair or replacement of a product is the customer's exclusive remedy. This warranty gives the customer specific legal rights, and the customer may also have other legal rights which vary from state to state. All items returned for warranty consideration must be accompanied by a Return Authorization Number available only from KZCO, Phone: (402) 944-2767.

ENVIRONMENTAL REGULATIONS

All items sent to KZCO, Inc. for repair must be thoroughly cleaned, decontaminated, and dried prior to return. OSHA regulations! Equipment that has not been decontaminated will not be forwarded or returned. MSDS and Decontamination Statement are required. See form at back of catalog.

KZCO RETURN POLICY

New units or units less than one year old needing repair under warranty conditions described above must be returned to KZCO or an authorized repair center as directed by KZCO, and must be accompanied by a Return Authorization Number. To receive a Return Authorization Number call (402) 944-2767. The proper warranty/return procedure is to call KZCO and first obtain a return authorization number, this information is forwarded to Ag Express so they know what to expect. Any units returned under possible warranty (1 year old or less) **MUST** be shipped to the Ag Express - Grand Island, Nebraska branch only. Units needing repair that are over one year old should be returned to an authorized repair center. The unit(s) can be returned to any of the repair centers listed on page 80. When returning unit(s) please include the return name, address and telephone number and a short description of the problem that you are having. MSDS must be included for all chemicals in contact with the equipment (see Decontamination Statement on page 81).

KZCO AUTHORIZED REPAIR CENTERS



***FACTORY OUTLET
FOR MISC. OVER-STOCK UNITS**

Warranty repairs only (Grand Island, NE)

308 Claude Road
Grand Island, NE 68803-4943
308-381-2905 (Phone)

**Reference RA Number Given by KZCO

Non-Warranty repairs (Any 3 Locations)

• 6280 N.E. 14th Street
Des Moines, IA 50313
515-289-2746 (Phone)

• 106 West Main Street
Box 28
Sulphur Springs, IN 47388
765-533-4809 (Phone)

CANADIAN REPAIR CENTERS:

Warranty repairs only

FARMTRONICS
(National Service Center)
380 Henderson Drive
Regina, SK
Canada, S4N 5W9
306-721-6455 (Phone)
1-800-667-8001 (Toll-Free)
306-721-2675 (Fax)

**Reference RA Number Given by KZCO

FARMTRONICS
(Branch Depot)
2941 B Miners Avenue
Saskatoon, SK
Canada, S7K 4Z6
306-934-6661 (Phone)

ON-TARGET SPRAYER SYSTEMS

18 Rose Street
RR #7
Charlottetown, PEI
Canada, C1E 1V4
902-566-5943 (Phone)
902-566-5943 (Fax)

Warranty & Returns



LIST ALL CHEMICALS IN CONTACT WITH THE EQUIPMENT

	Product #1	Product #2
Chemical Name (Attach MSDS)		
Description (Attach MSDS)		
Health Safety Hazards (Attach MSDS)		
Precautions First Aid (Attach MSDS)		

NOTE: You must include MSDS sheets for materials being used in the equipment being returned for warranty, repair, or credit.

Remove all chemicals as required by EPA & OHSA

We WILL NOT FORWARD OR RETURN equipment that has not been decontaminated. Valves must be drained and thoroughly flushed of chemicals.

I hereby certify that the equipment being returned has been cleaned and decontaminated in accordance with good industrial practices. This equipment poses no health or safety risks due to contamination.

Signature

Date

Please Print Name

KZCO RA#

COMPANY: _____

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