

LIMITED WARRANTY

KZCO, inc. will warranty all new actuators sold against defective material and/or workmanship under normal use, maintenance, and service for a period of ONE YEAR after the date of purchase. This warranty coverage applies only to the original customer and is non-transferrable. This warranty is effective as long as the goods are used for the normal purposes for which they are intended and are used in conformance with industry established engineering, installation, operating, and maintenance specifications, recommendations and instructions. Any defective part will be repaired or replaced at KZCO's discretion, at no charge, providing the customer returns the defective unit to KZCO (pre-paid) along with a factory issued Return Authorization Number and briefly describes the problem. This warranty does not apply to valves to which the actuator is mounted to unless the valve leaks or is otherwise defective when new. This warranty does not apply if the product has been damaged by improper installation, neglect, accident, misuse, or as a result of service or modification by other than an authorized KZCO service center. All costs of removing and re-installing the product are the customer's responsibility. KZCO will not pay for shipping charges incurred in sending the defective product from the customer to KZCO, but will pay for standard ground FedEx return shipment. This warranty is expressly in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on the part of KZCO. In no event shall KZCO be liable for any direct, incidental, or consequential damages of any nature, or losses or expenses resulting from any defective product or the use of any product. The repair or replacement of a product is the customer's exclusive remedy. By its acceptance of the goods, customer hereby specifically and expressly waives all other liability or obligation of any kind or character of company, including without limitation liability predicated upon strict liability or tort, and all damages and losses as a result thereof, including but not limited to all known, unknown, foreseeable, unforeseeable, absolute, contingent, liquidated, non-liquidated, compensatory, general, special, consequential, incidental, or punitive damages, and with respect to the goods, their return, repair, restoration and replacement. With respect to such waiver, customer hereby waives all statutory, common law rights, defenses and limitations which would seek to limit application of the above general release. This warranty gives the customer specific legal rights, and the customer may also have other legal rights which vary from state to state. All items returned for warranty consideration must be accompanied by a Return Authorization Number available only from KZCO.

Phone: (402) 944-2767.

ENVIRONMENTAL REGULATIONS

Product sent to KZCO or to any of KZCO's Authorized Repair Centers for repair must be thoroughly cleaned, decontaminated, and dried. OSHA Regulations! Product received that has not been decontaminated will not be returned. MSDS and Decontamination Statement are required. See form on page 85 of catalog #23 at www.kzvalve.com.

KZCO RETURN POLICY

New product or product less than one year old to be repaired under warranty conditions described above must be accompanied by a Return Authorization Number. Warranty product must be returned to KZCO or an Authorized Repair Center as directed by KZCO. To receive a Return Authorization Number, call (402) 944-2767.

Product needing repair that is **over** one year old should be returned to a KZCO Authorized Repair Center. KZCO Authorized Repair Centers are listed below. When returning product, please include company name, contact person, address, telephone number and a short description of the problem you are having. MSDS must be included for all chemicals in contact with the equipment. (see Decontamination Statement on page 85 of Catalog #23 at www.kzvalve.com).

AG-EXPRESS
ELECTRONICS

****Warranty repairs only (Grand Island, NE)**
308 Claude Road
Grand Island, NE 68803-4943
(phone) 308-381-2905

****Reference RA number given by KZCO**

Non-Warranty repairs (any location)
6280 N.E. 14th Street
Des Moines, IA 50313
(phone) 515-289-2746

106 West Main Street, Box 28
Sulphur Springs, IN 47388
(phone) 765-533-4809